Service Bulletin

Subject: FreshBlender Shut Down and Restart

SCOPE: ALL MULTIPLEX FRESHBLENDER UNITS

IMPORTANT

Always strictly follow the detailed maintenance instructions to clean and sanitize your Multiplex Beverage equipment. Please refer to the maintenance section of the correct Installation, Use and Care manual for your machine.

IMPORTANT

Special precautions must be taken if the ice machine head section is to be removed from service for an extended period of time or exposed to ambient temperatures of 32°F (0°C) or below.

CAUTION

If water is allowed to remain in the machine in freezing temperatures, severe damage to some components could result. Damage of this nature is not covered by the warranty.

SHUT DOWN

To be performed by store employee.

1. Remove product bags from the bins and dispose.
2. Inside the refrigeration cabinet, place caps or clean pumps over sanitation fittings. Contact Beverage Innovations for clean pumps if needed.
3. Run Zone 2 Weekly Cleaning procedure and skip PRIME step.
4. After cleaning complete, open bottom cabinet, clean and sanitize again.

SHUT DOWN

To be performed by an Authorized Service Technician.

5. Disconnect the water supply line quick-connect in the back of the unit.
6. Remove the left side panel from the unit to view the ice maker, water reservoir and incoming water lines.
7. Evacuate all water from the reservoir and evaporator by entering the SERVICE screen> SERVICE OUTPUTS> CLEANING and toggling the Ice Maker Dump Valve ON until all water has been emptied from the system then toggle OFF.
8. Locate and install the ice removal chute.
9. Empty all ice from the ice bin by entering the SERVICE screen> SERVICE OUTPUTS> DISPENSE & BLEND and then toggling the Ice Motor ON until all ice has been dispensed from the ice bin, discard all ice produced. Toggle ice motor OFF.
10. Turn machine OFF at power switch at top right of unit.
11. Unplug machine.
12. Disconnect drain tubing (from the inlet to dump valve), drain any remaining water trapped in the system into container and discard. Drain tubing is located left side of unit.
13. Reconnect drain tubing.
14. Once all ice and water have been removed from the system the left panel can be put back on and the unit stored.
15. If unit is being moved to a different location remove and clean drain hose, store with machine.
16. Place clean empty 5 gallon bucket under drain funnel in rear of machine to catch drainage.
17. Prop open lower cabinet door, be careful not to damage door gasket.

RESTART PROCESS AFTER SHUT DOWN

To be performed by an Authorized Service Technician.

1. Make sure store has thawed new product for minimum of 4 days prior to start of machine.
2. Inspect unit for damage.
3. Remove right side panel and inspect electrical for loose or disconnected wires. Replace right side panel.
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4. Remove left side panel, confirm water lines are connected.

5. Connect drain hose to unit.

6. Connect water line IN at rear of unit. Check for leaks.

7. Check water pressure (Must be set to 35 psi dynamic). Gauge is located on left side. Replace left side panel.

8. Plug in unit and power ON with switch at top right of machine. Ice production will take 30 minutes to complete.

9. Confirm caps or pumps are secure over sanitation fittings in bottom cabinet.


11. After unit reaches correct temperature, install new product bags. Give caps/pumps to manager.

12. Verify unit is connected to the WIFI by going to the SERVICE screen then NETWORK.

13. Check for updates by going to SERVICE HOME then SYSTEM UPDATES.

14. Make a drink in each size to confirm unit is operational.

FURTHER ACTIONS

Contact Welbilt KitchenCare 1-844-724-2273 if you have any questions or concerns.