

**** MULTIPLE REPAIRS DURING THE SAME SERVICE CALL ****

To diagnose and repair or replace more than one item, use up to the highest allowable time for the single repair, then add ½ to 1 hour for each additional repair

| REFRIGERATION COMPONENTS | | | | |
|--|---|--|--------------------------|---------------------|
| 4 to 6 hours | Condenser | Compressor | Water Regulating Valve | Line Drier |
| | Head Master | Harvest Pressure Regulating Valve (HPR) | Quick Connect Fittings | Receiver |
| | Base Valve | Heat Exchanger | Accumulator | Filter |
| | King Valve | -- | | |
| 4 to 5 hours (one) 5 to 8 hours (Two) | Evaporator(s) | -- | | |
| 4 to 5 hours (One) 5 to 6 hours (Two) | Solenoid Valve Body | Metering Device Thermostatic Expansion Valve, Automatic Expansion Valve, Capillary Tube | | |
| 3 to 5 hours | Refrigerant Leak | Pressure Switch | Access Port | Check Valve |
| ELECTRICAL COMPONENTS | | | | |
| 1 hour | Firmware Update | | | |
| 2 hours | LCD Display | Circuit Board | Run Capacitor | Solenoid Coil |
| | Touch Pad | Contactors | PTCR | Air Assist Pump |
| | Start Capacitor | Time Delay Relay | Thermistor | iAuCS Pump |
| | Start Relay | Rotation Sensor | Hall Effect Sensor (HES) | LuminIce Module |
| | Transformer | Dispense Motor Assembly | Optical Sensor | Miscellaneous |
| | Switch - Toggle, Micro, Bin | Rotation Sensor | | |
| 2 to 3 hours | Condenser Fan Motor | -- | | |
| 3 hours | Gear Motor Assembly - Flake, Nugget, Floor Model Dispensers (Only Floor Model Dispensers) | | | |
| 4 hours | Condenser Fan Motor - SM50 Only | -- | | |
| WATER COMPONENTS | | | | |
| 2 hours | Water Inlet Valve | Water Level Probe | Dump Valve | Float Assembly |
| | Water Pump | Evaporator Frame Components | Sump Trough | Water Reservoir |
| | Harvest Float | Tubing | Water Distribution Tube | Ice Damper |
| | Water Level Float | Pressure Gauge | Water Curtain | Splash Shield |
| | Drain Fittings | Water Supply Fittings | Water Diverter | Ice Thickness Probe |
| | Filter Head Assembly | O-rings | Miscellaneous | -- |
| 3 hours | Bearings | Auger | Water Seal | Cutter Head |
| | Water Seal Retainer | Bulkhead Gasket | | |
| STRUCTURAL OR OTHER COMPONENTS | | | | |
| 2 hours | Panels | Air Filter | Casters | Ice Chute |
| | Door Hinges | Shuttle Actuator | Fasteners | Ice Deflector |
| | Door Tracks | Door | Ice Transport Tube | Clamps |
| | Legs | Brackets | Trim Pieces | Miscellaneous |
| 2 to 3 hours | Fan Blade | -- | | |
| 3 hours | Evaporator Foundation | Flex Jaw Coupling | Coupling | -- |
| 4 hours | Fan Blade - SM50 Only | -- | | |